

Lincoln Surgical Hospital Patient Portal User Handbook

Part 6 – Visit History

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Introduction

The Lincoln Surgical Hospital Patient Portal offers secure electronic access as a service to patients who wish to view a summary of their medical record. This interactive web portal will empower patients and their families to take a more active role in their care by providing easy, secure access to their health information and online communication with Lincoln Surgical Hospital staff.

Lincoln Surgical Hospital gives patients instant access to their health information, including laboratory results, medications, allergies, demographic information, visit history, discharge/aftercare information, and more. Patients can also access their billing statements and outstanding balances and link to Online Bill Pay. In addition to handling their own care, parents and health care proxies with authorized consent will appreciate the ability to access the records of those individuals for whom they manage care.

Lincoln Surgical Hospital encourages all of their patients to enroll in the Patient Portal, as it presents a valuable opportunity for patients and their families to actively participate in their care, which contributes to better health.

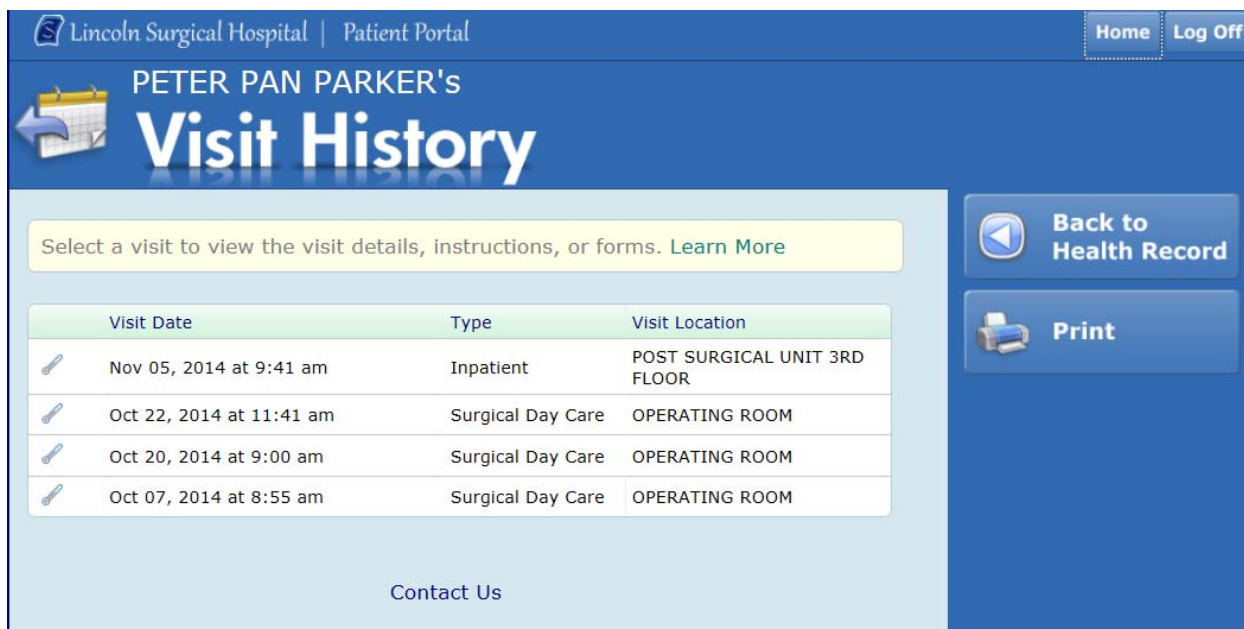
Navigation of Patient Portal

- Use buttons and hyperlinks on portal pages to move forward and backward within portal.
- Do not use browser back arrow to move backwards within portal.
- Use Log Off button in upper right corner when ready to exit the portal.





How to Use the Patient Portal

Visit History

Visit history displays the history of the patient's visits from the Lincoln Surgical Hospital Information System. This section of the Health Record provides a way for Portal Users to review the details of all visits. These may include a summary of the visit, a report that includes clinical information regarding the visit, and follow up forms such as patient care instructions.



The screenshot shows the Patient Portal interface for Peter Pan Parker's Visit History. The page header includes the Lincoln Surgical Hospital logo and "Patient Portal" text, with "Home" and "Log Off" links. The main heading is "PETER PAN PARKER'S Visit History". Below the heading is a yellow box with the text "Select a visit to view the visit details, instructions, or forms. [Learn More](#)". To the right are two buttons: "Back to Health Record" and "Print". The main content is a table with three columns: "Visit Date", "Type", and "Visit Location". The table contains four rows of visit data. At the bottom of the page is a "Contact Us" link.

Visit Date	Type	Visit Location
 Nov 05, 2014 at 9:41 am	Inpatient	POST SURGICAL UNIT 3RD FLOOR
 Oct 22, 2014 at 11:41 am	Surgical Day Care	OPERATING ROOM
 Oct 20, 2014 at 9:00 am	Surgical Day Care	OPERATING ROOM
 Oct 07, 2014 at 8:55 am	Surgical Day Care	OPERATING ROOM

Visit History Main Page

The Visit table sorts by date in a reverse chronological sort, but the display order can be changed by selecting any of the headers (Visit Date, Type, or Visit Location). The table displays the following elements:

- Date
- Time
- Visit Type (Emergency, Clinical Outpatient, Inpatient, Ambulatory)
- Visit Location or Reason for Visit

Visit History Detail Pages

Selecting a visit, presents the Portal User with the following information:

- Visit Summary including Providers and Reason for Visit or Location
- Patient Visit Report
- Links to Instructions Given
- Links to Forms Given
- Care Team

Lincoln Surgical Hospital | Patient Portal Home Log Off

PETER PAN PARKER'S Visit History

November 5, 2014 Inpatient
View the summary of this visit. [Learn More](#)

Visit Summary
Visit Location: POST SURGICAL UNIT 3RD FLOOR

Your Care Instructions and Documents
There are no summary, instruction, or form documents for this visit

Visit Care Team	Provider Type
STARK,GEROLD	Primary Care Provider
HARRIS,JUSTIN	ADMITTING
HARRIS,JUSTIN	ATTENDING

[Contact Us](#)

[Back to Visit History List](#)

[Print](#)

The Inpatient Visit Report includes the following:

- Visit Location
- Visit Data Health Summary
- List of Instructions
- Additional Instructions
- Referrals
- Non-Stand Alone Forms
- Visit Care Team

Providers included in the Visit Care Team can be selected, for the Portal User to retrieve additional contact information. Such as:

- Specialty
- Address
- Primary Phone
- Fax

The screenshot shows the Lincoln Surgical Hospital Patient Portal interface. At the top, there is a navigation bar with the hospital logo and name, and links for 'Home' and 'Log Off'. Below this is a header for 'PETER PAN PARKER'S Care Team Member' with a small icon of a person. A yellow box contains the text: 'View the address and contact information for this care team member.' Below this is a table with the following information:

STARK,GEROLD	
Specialty:	INTERNAL MEDICINE
Address:	3901 PINE LAKE RD STE 220 LINCOLN, NE 68516
Primary Phone:	(402)421-3240
Fax:	(402)423-0739

Below the table is a 'Contact Us' button. On the right side of the page, there are two buttons: 'Back to Visit Details' and 'Print'.

[Click to return to Table of Contents](#)